



✉ support@ctschina.com.hk

Service Extension Agreement (SEA)

Including... 



Application Support

Solutions for different research applications in using the imaging system and software NIS-Elements.



Training or Workshop

Customize training or workshop provided for different users in applications of imaging system.



Preventative Maintenance

Comprehensive checking of the calibration and alignment of the imaging system, and conditions of different parts, such as objectives and stage.

And Also...

- ✓ Service Parts Discount
- ✓ Software Updates
- ✓ Remote Assistance
- ✓ Hotline Response Target
- ✓ On-Site Response Target
- ✓ Repair

 2784 0630

 9404 6983

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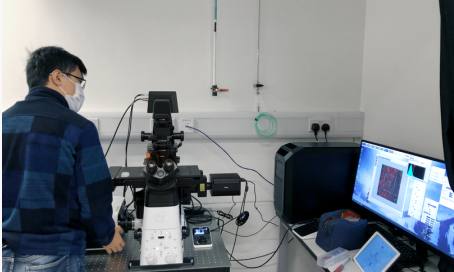


Continuous Technical Support

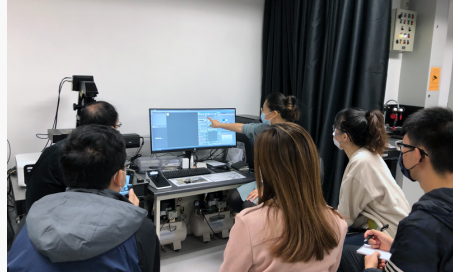
We provide for You



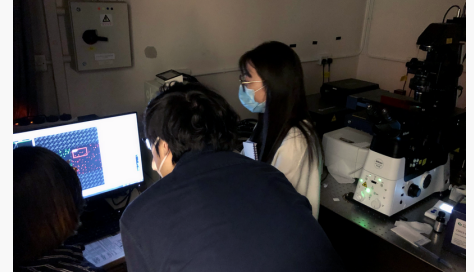
Preventative Maintenance



Training or Workshop



Application Support



SEA Package

SEA Standard

SEA Premium

Service Parts Discount

-10%

Software Updates After Warranty

-10%

Application Support

3 times

5 times

Training or Workshop



Remote Assistance



Preventative Maintenance



Hotline Response Target

Priority

Instant

On-Site Response Target

Priority

1-2 days

Repair

Labour and Travel

Labour and Travel

Contact Us for More Details!